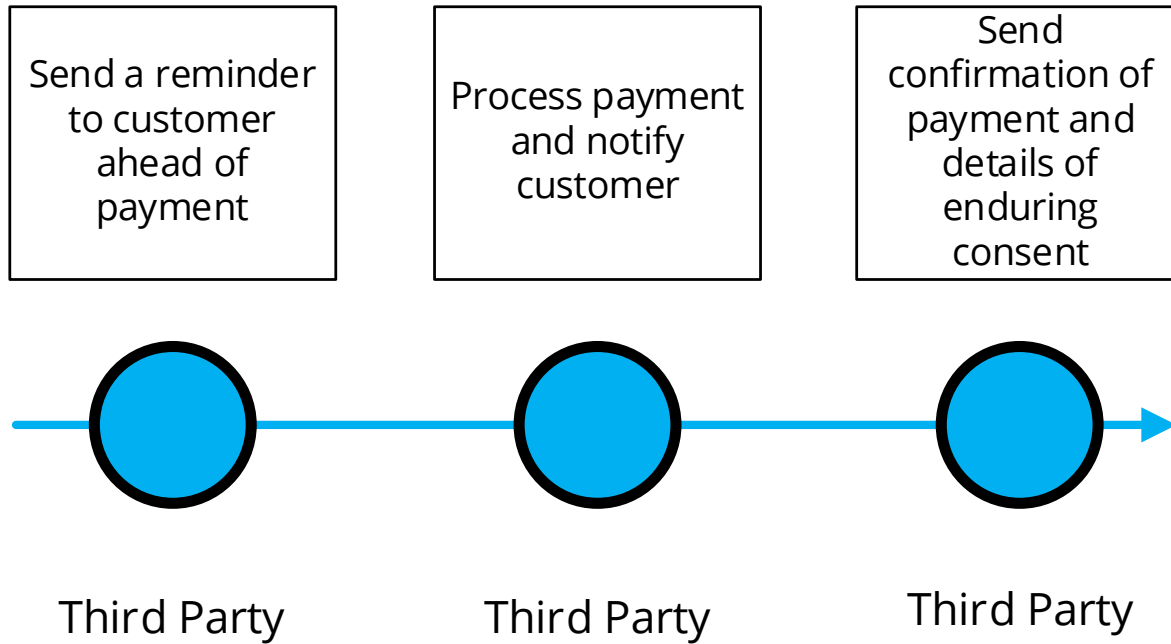
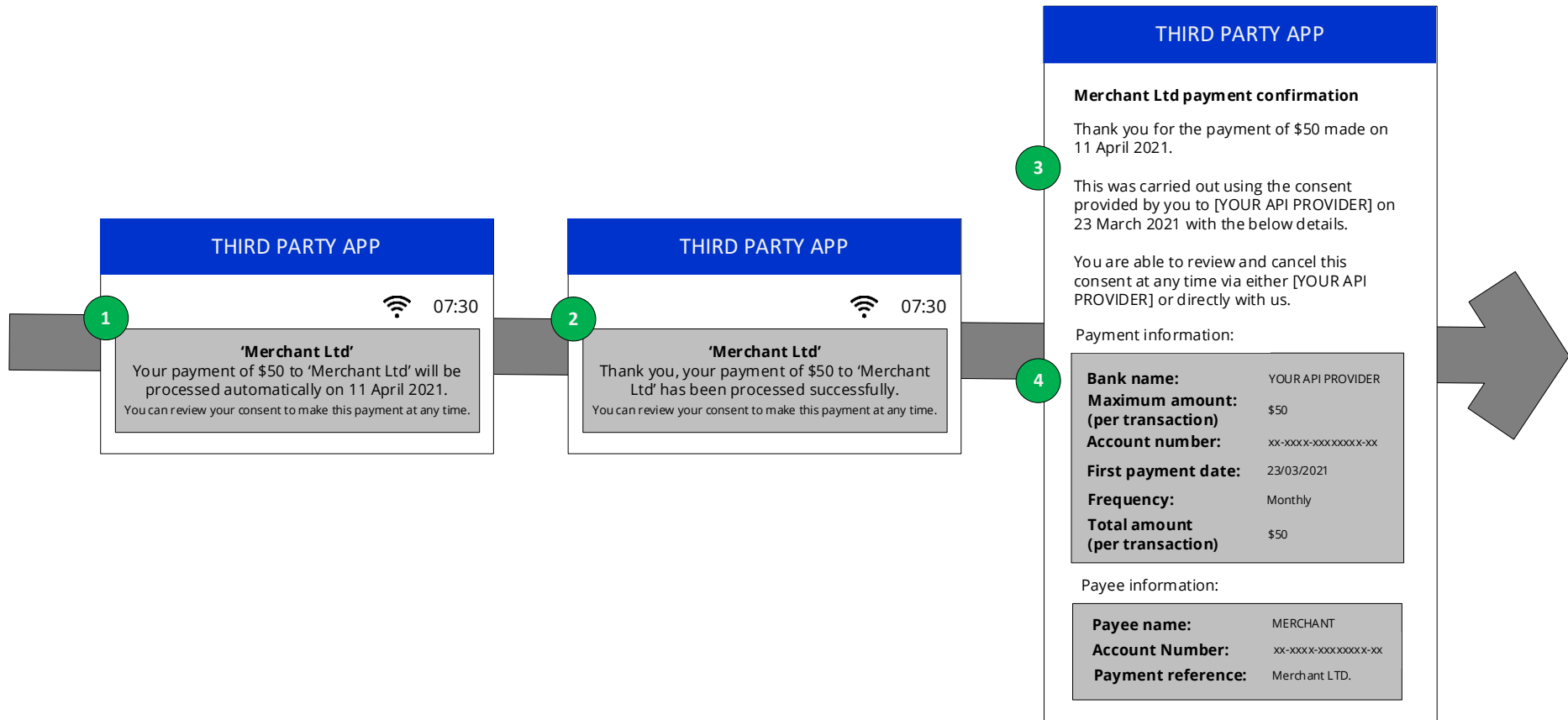


5.3.3.1 Journey map

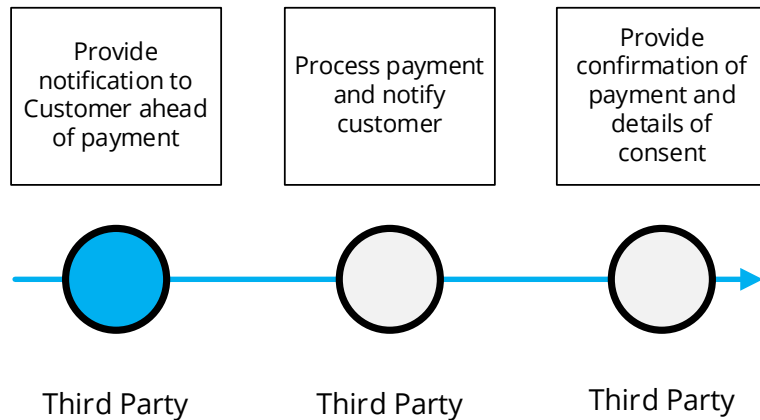


5.3.3.2 Wireframe journey



5.3.3.3 Wireframe annotations

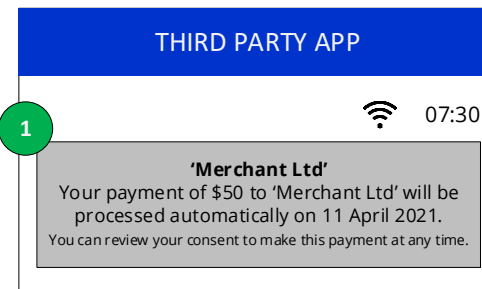
5.3.3.3.1 Provide notification to Customer ahead of payment



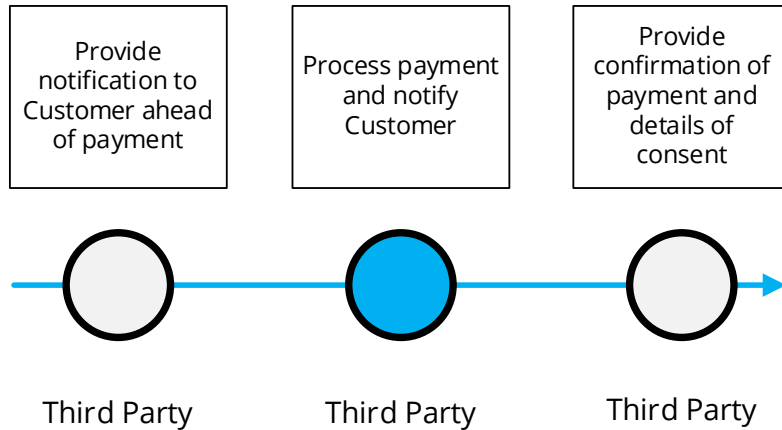
The Third Party **should** notify the Customer at least 48 hours in advance of a payment being made using an authorised enduring payment consent.

This notification **should** include a summary, using clear language of the payment that will be made and when.

It **should** also include a reminder to the Customer that they are always in control of any consent previously granted and are able to revoke consent at any time.



5.3.3.3.2 Process payment and notify Customer



The Third Party **should** notify the Customer when the payment has been made. This notification **should** include a summary, using clear language of the payment that has been made. It **should** also include a reminder to the Customer that they are always in control of any consent previously granted and are able to revoke consent at any time.

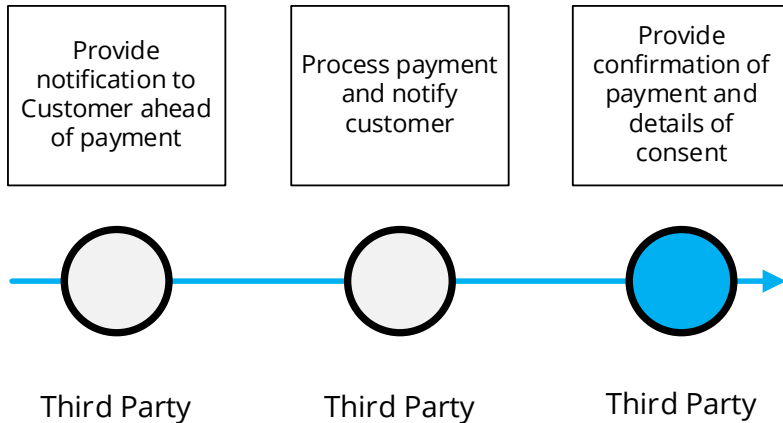
THIRD PARTY APP

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'Merchant Ltd'

Thank you, your payment of \$50 to 'Merchant Ltd' has been processed successfully. You can review your consent to make this payment at any time.

5.3.3.3.3 Provide confirmation of payment and details of consent



The Third Party **should** send confirmation to the Customer following the successful completion of the payment, which provides the full detail of the payment made in clear language and **should** provide a reminder that the Customer can revoke consent at any time.

The Third Party **should** provide full details of the authorised enduring payment consent in order to make the Customer aware when the next payment will be made.

THIRD PARTY APP

Merchant Ltd payment confirmation

Thank you for the payment of \$50 made on 11 April 2021.

This was carried out using the consent provided by you to [YOUR API PROVIDER] on 23 March 2021 with the below details.

You are able to review and cancel this consent at any time via either [YOUR API PROVIDER] or directly with us.

Payment information:

Bank name:	YOUR API PROVIDER
Maximum amount: (per transaction)	\$50
Account number:	xx-xxxx-xxxxxxx-xx
First payment date:	23/03/2021
Frequency:	Monthly
Total amount (per transaction)	\$50

Payee information:

Payee name:	MERCHANT
Account Number:	xx-xxxx-xxxxxxxx-xx
Payment reference:	Merchant LTD.

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